

# STRATEGIC PLAN 2022/2024



## STRATEGIC DIRECTION

WHAT WE STRIVE TO ACHIEVE

**Delivering Excellence** 

## **OUR VISION**

#### WHO WE ARE, WHAT WE DO

Great opportunities, Great Life.

## **OUR PURPOSE**

#### WHAT WE ASPIRE TO BE

Supporting your dreams, choices and Individuality.

## **OUR VALUES**



#### RIGHTS

We value the right of all people to contribute to society, to be valued and respected, to choose and have control over their lives and individuality and to live free from abuse, neglect and exploitation



#### INTEGRITY

We value reliability, honesty and accountability



## **RELATIONSHIPS**

We value the strength of families, friends and partners in creating an enriched enjoyable life



## **QUALITY**

Delivering excellence



## **INNOVATION**

New ideas and creativity



## **OUR KEY RESULT AREAS**



## **OUR STRATEGIC PRIORITIES**

#### Service excellence that delivers on purpose

The 2022-2024 strategic plan continues to focus on our vision for creating great opportunities and a great life. To achieve this, focus on:

























