



CLIENT POLICY 2

DECISION MAKING and CHOICE

STATEMENT

It is Community Living Option's policy that consumers will have the opportunity and support to enable them to participate as fully as possible in making decisions about the services they receive.

STAFF NOTE: Use the notes provided on each page of this document as a basis to help clients **(Individually or in groups)** to understand the information and spirit of this policy.

UPDATED: February 2018

APPROVED BY BOARD:

APPROVED BY THE CEO:

Decision Making and Choice

DATE POLICY FORMULATED: December 2008

DATE SCHEDULED FOR NEXT REVIEW: February 2021

DATE LAST REVIEWED: February 2018

VERSION: 4.2

PERSONS PARTICIPATING IN THE FORMULATIONS/LAST REVIEW OF THE POLICY:

- ☐ Board
- ☐ Management
- ☐ Consumers

**As a client of Community Living
Options you can make choices and
have your say about what you want in your life**



Working



Shopping



Church



Social Activities



Friendship



Eating

**Having a say means you can tell people
what you want or how you feel
and someone will listen to you.**



Talk to Staff



Talk to Friends



Family

**At your personal goal
meeting you have a say about
where you want to live.**



Small House / Unit



Large House



Apartment Style Living



Share Housing

**You also have a say about
where you would like to work
or during the day.**



Working Inside



Working Outside



Gardening



Arts & Craft

**To have a say, you can ask people
to help you join in at your
consumer forum meetings.**



**“Have
your
say”**

**When you make a choice you
pick what you want to do during
the day and night.**



Catch up with Friends



Go to the movies



Dance

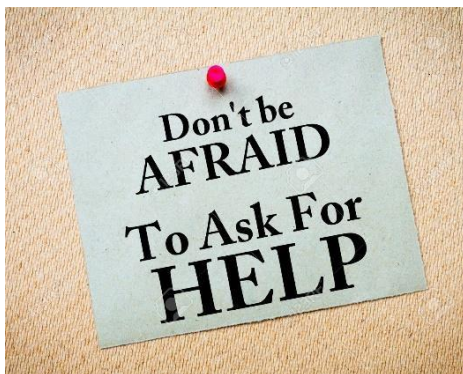


Eat at a Restaurant



Go Shopping

**Sometimes you have to ask for
what you want or ask for help.**



**Then someone could show or talk
to you about what other choices you have**



Horse Riding



Going on a Bus trip

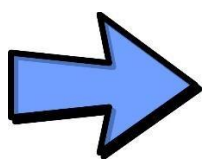


Swimming



Walking

**You can change your mind if you
want to, without getting into
trouble – it's your life.**



Working inside



Working outside



Talking to staff

**You can't always get what you
want straight away. Sometimes
you have to wait or choose
something else, that happens to us all.**



Jojo



Remember

- *If you have something to say, it's OK to say it.*
- ☐ *Someone will listen to you.*
- ☐ *People can help you to have a say.*
- ☐ *You can make choices about what you want to do.*
- ☐ *Attend meetings or opportunities to have a say.*

*If people **do not listen**, you can talk to Management*

Or

To the Disability Complaint Service – 1800 088 325

Or

The State Ombudsman – 1800 182 150

Or

Independent Advocacy – 8232 6200

YOU CAN TALK TO THE FOLLOWING PEOPLE:

CEO



Mel Kubisa

Manager



Tiff Hodge

Regional Managers:



Sharon Partington



John Ainsworth



Joumana El-Merhibi



Priscilla Gill

Coordinators:

Fleurieu:



**Southern
Metro:**



Metro:



STAFF or YOUR FAMILY - THEY ARE HERE TO HELP YOU

